

# **Eversource Modifies Telematics Monitoring**

## **Observant EV Owners Noticed Frequent Pings**

Several people posting on Facebook and writing to the EV Club who have registered for the charging incentives via telematics noticed that their vehicles were being status-checked every 30 minutes. That is excessive from both a power consumption (it uses a modicum of power or battery drain) and data privacy perspective. And it had been doing this 24/7 since the program started. This only applies to Eversource customers as UI uses a different external vendor.

Eversource advised the EV Club that they are diminishing the frequency to once per hour, which still sounds like a lot, but is an improvement, and after the demand/response period ends after September, they will stop it altogether. They are testing alternatives and will roll out a new solution for 2023. There will also be a new managed charging program, likely with a two-tier option for enrollment. We will update those details as we get closer to the new year.

Thank you to those who called this out and supplied data.