

Interim Updates on JuiceBox Chargers from UI

Enel X to Continue to Support Chargers...For Now

We have published a previous [post](#) and updates following the announcement from Enel X, maker of JuiceBox chargers, of their abrupt withdrawal from the North American market. The original announcement was that while the chargers would work, the software would no longer be available. Not only would that negate the smart charger functionality of the equipment, these units were approved for the charging incentives offered by Eversource and UI and they would no longer be able to track compliance with the managed charging program. Commercial chargers would be completely dead without the software.

Subsequent to the initial announcement, Enel X said they would continue to support the software for both residential and commercial for the time being. Per UI, Enel plans to auction off their North American business to a third party.

Still Solving for Managed Charging

Having some interim software support for the chargers does not equate to the utilities being able to track the data they need. UI reports that at present it has lost visibility and that its back-end provider is working on a solution with Enel. This may take a couple of weeks. At that point, they expect to be back in business until at least the end of the year. This prospective solution may work beyond that but that is still tbd at this time.

UI and Eversource have different back-end providers, so it is

not a given that there is a solution in the offing for Eversource. We have not received an update from them.

Vehicle Connection (Telematics)

If your vehicle is able to enroll via telematics, both utilities recommend going that route. For your viewing pleasure, below is a list of every eligible telematics vehicle. The list is not identical for Eversource and UI.

Eversource Customers	
Electric Vehicle Make	Electric Vehicle Model
Acura	ZDX: 2024 models and newer
Audi	A5 PHEV: 2022 models and newer

Eversource Customers	
Electric Vehicle Make	Electric Vehicle Model
	A7 PHEV: 2021 models and newer
	A8 PHEV: 2020 models and newer
	e-tron: 2019 models and newer
	Q4 e-tron: 2022 models and newer
	e-tron GT: 2022 models and newer
	e-tron Sportback: 2022 models and newer
	A7 TSFlē: 2022 models and newer
	Q5 TFSle: 2020 models and newer
	Q5 PHEV: 2022 models and newer
	Q8 e-tron: 2022 models and newer

BMW	3 Series PHEV: 2016 models and newer
	5 Series PHEV: 2017 models and newer
	7 Series PHEV: 2017 models and newer
	330e: 2021 models and newer
	530e: 2022 models and newer
	745e: 2022 models and newer
	i3: 2017-2021 models
	i3 (+REX) : 2017-2021 models
	i5: 2024 models and newer
	i4: 2021 models and newer
	i7: 2023 models and newer
	i8: 2016-2020 models
	iX: 2021 models and newer
	X3 PHEV: 2020-2021 models
	X5 PHEV: 2016 models and newer
	X5 xDrive45e: 2022 models and newer
	Cadillac
ELR: 2015-2016 models	
LYRIQ: 2023 models and newer	
Chevrolet	Blazer EV: 2024 models and newer
	Bolt EV: 2017 models and newer
	Bolt EUV: 2022 models and newer
	Spark EV: 2015-2016 models

Eversource Customers	
Electric Vehicle Make	Electric Vehicle Model

	Volt: 2015-2019 models
	Silverado EV: 2024 models and newer
	Equinox EV: 2024 models and newer
Chrysler	Pacifica Hybrid: 2017 models and newer
Dodge	Hornet PHEV: 2023 models and newer
Fiat	500e: 2024 models and newer
GMC	Hummer EV: 2022 models and newer
Honda	Prologue: 2024 models and newer
Hyundai	IONIQ Plug-In Hybrid: 2018 models and newer
	IONIQ Electric: 2017-2021 models
	Ioniq 5: 2022 models and newer
	Ioniq 6: 2023 models and newer
	Kona Electric: 2019 models and newer
	Santa Fe PHEV: 2022 models and newer
	Sonata Plug-In Hybrid: 2017-2019
	Tucson PHEV: 2022 models and newer
Jaguar	I-Pace: 2019 models and newer
Jeep	Grand Cherokee 4xe: 2022 models and newer
	Wrangler 4xe: 2021 models and newer
Kia	EV6: 2022 models and newer
	EV9: 2024 models and newer
	Sorento PHEV: 2022 models and newer
	Optima PHEV: 2017-2020 models
	Niro EV: 2019 models and newer
	Niro PHEV: 2018 models and newer
	Soul EV: 2017-2020 models
	Sportage PHEV: 2023 models and newer

Land Rover	Range Rover PHEV P400e: 2019-2021 models
	Range Rover Sport PHEV P400e: 2019-2021 models
Lexus	RX 450h PHEV: 2023 models and newer
	RZ: 2023 models and newer
Lincoln	Aviator Grand Touring: 2022 models and newer

Eversource Customers	
Electric Vehicle Make	Electric Vehicle Model
	Corsair Grand Touring: 2021 models and newer
Mazda	CX-60 PHEV: 2024 models and newer
	CX-90 PHEV: 2024 models and newer
	MX-30: 2022 models and newer
Mercedes-Benz	GLC PHEV: 2019-2020 models
	S-Class PHEV: 2019 models and newer
	EQ Series: 2022 models and newer
Mini	SE Countryman E: 2018 models and newer
	SE Hardtop: 2020 models and newer
Nissan	Ariya: 2023 models and newer
	LEAF SV: 2018 to 2022 models
	LEAF SL: 2018 to 2022 models
Porsche	992 PHEV: 2022 models and newer
	Cayenne PHEV: 2020 models and newer
	Taycan: 2020 models and newer
Ram	1500 REV: 2025 models and newer

Rivian	R1T: 2022 models and newer
	R1S: 2022 models and newer
Subaru	Solterra: 2023 models and newer
Tesla	Model 3: 2017 models and newer
	Model S: 2012 models and newer
	Model X: 2016 models and newer
	Model Y: 2020 models and newer
	CyberTruck: 2023 models and newer
Toyota	bZ4X: 2023 models and newer
	Prius Prime: 2017 models and newer
	Rav4 Prime: 2021 models and newer
Volkswagen	e-Golf: 2020 models and newer
	ID.4: 2023 models and newer
	Tiguan PHEV: 2023 models and newer
Volvo	S60 PHEV: 2019-2022 models
	S90PHEV: 2018-2021 models
	V60 PHEV: 2020-2022 models

Eversource Customers	
Electric Vehicle Make	Electric Vehicle Model
	XC60 PHEV: 2018-2021 models
	XC90 PHEV: 2016-2022 models

United Illuminating Customers			
Car Make	Car Model and Year	Eligible Tier	
		Baseline	Advanced
Acura	ZDX 2024+	√	√
Alfa Romeo	Tonale 2023+	√	√
Audi	A5 2022+	√	
	A7 2021+	√	
	A8 2020+	√	
	e-tron 2019+	√	√
	Q4 e-tron 2022+	√	√
	Q5 2020+	√	
	3 Series 2016+	√	√
	5 Series 2017+	√	√
	7 Series 2017+	√	√
	i3 2016 – 2021	√	√
	i3 REX 2016 – 2021	√	
BMW	i4 2021+	√	√
	i5 2024+	√	√
	i7 2023+	√	√
	i8 2016 – 2020	√	
	iX 2021+	√	√
	X3 2020 – 2021	√	√
	X5 2016+	√	√
	CT6 2017 – 2018	√	
Cadillac	ELR 2015 – 2016	√	

	LYRIQ 2023+	√	√
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Car Make	Car Model and Year	Eligible Tier
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		Baseline	Advanced
Chevrolet	Blazer EV 2024+	√	√
	Bolt EUV 2022+	√	√
	Bolt EV 2017+	√	√
	Equinox EV 2024+	√	√
	Silverado EV 2024+	√	√
	Spark EV 2015 – 2016	√	√
	Volt 2015 – 2019	√	
Dodge	Hornet 2023+	√	√
Fiat	500e 2024+	√	√
GMC	Hummer EV 2022+	√	√
Honda	Prologue 2024+	√	√

Hyundai	Ioniq 5 2022+	√	√
	IONIQ 6 2023+	√	√
	IONIQ Electric 2017 – 2021	√	√
	IONIQ PHEV 2018+	√	√
	Kona Electric 2019+	√	√
	Santa Fe PHEV 2022+	√	√
	Sonata PHEV 2017 – 2019	√	√
	Tucson 2022+	√	√
Jaguar	I Pace 2019+	√	√
Kia	EV6 2022+	√	√
	EV9 2024+	√	√
	Niro EV 2019+	√	√
	Niro PHEV 2018+	√	√
	Optima PHEV 2017 – 2020	√	√
	Sorento 2022+	√	√
	Soul EV 2017 – 2020	√	√
	Sportage PHEV 2023+	√	√
Land Rover	RR P 400 E 2019 – 2021	√	√
	RR Sport P 400 E 2019 – 2021	√	√
Lexus	RX 450 H 2023+	√	√
	RZ 2023+	√	√
Lincoln	Aviator Grand Touring 2020+	√	
	Corsair Grand Touring 2021+	√	

Mazda	CX-60 2024+	√	√
	CX-90 2024+	√	√
	MX-30 2022+	√	√
Car Make	Car Model and Year	Eligible Tier	
		Baseline	Advanced

Mercedes-Benz	EQ Series 2022+	√	
	S-CLASS PHEV 2019+	√	
	GLC PHEV 2019 – 2020	√	
Mini	SE Countryman 2018+	√	√
	SE Hardtop 2020+	√	√
Nissan	Ariya 2023+	√	√
Porsche	992 2022+	√	√
	Cayenne 2020+	√	√
	Taycan 2020+	√	√
Ram	1500 REV 2025+	√	√
Rivian	R1S 2022+	√	
	R1T 2022+	√	
Subaru	Crosstrek-Hybrid 2019+	√	
	Solterra 2023+	√	√
Tesla	Cybertruck 2024+	√	√
	Model 3 2017+	√	√
	Model S 2012+	√	√
	Model X 2016+	√	√
	Model Y 2020+	√	√
Toyota	bZ4X 2023+	√	√
	Prius Prime 2017+	√	√
	RAV 4 Prime 2021+	√	√

Volkswagen	e-Golf 2020 – 2020	✓	✓
	ID 4 2021+	✓	✓
	Tiguan 2023+	✓	✓
Volvo	S60 2019 – 2022	✓	
	S90 2018 – 2021	✓	
	V60 2020 – 2022	✓	
	XC60 2018 – 2021	✓	
	XC90 2016 – 2022	✓	